



Journey of a night time



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Route map

Additional stations

Spean Bridge	Falkirk Grahamston
Roy Bridge	Aberdeen
Tulloch	Stonehaven
Corrour	Montrose
Rannoch	Arbroath
Bridge of Orchy	Carnoustie
Upper Tyndrum	Dundee
Crianlarich (for Oban)	Leuchars
Ardlui	(for St Andrews)
Arrochar & Tarbet	Kirkcaldy
Garelochhead	Inverkeithing
Helensburgh Upper	
Dumbarton Central	
Dalmuir	
Inverness	
Carrbridge	
Aviemore	
Kingussie	
Newtonmore	
Dalwhinnie	
Blair Atholl	
Pitlochry	
Dunkeld & Birnam	
Perth	
Gleneagles	
Dunblane	
Stirling	



Introducing Caledonian Sleeper

Connecting the UK's capital directly to some of Scotland's most popular and beautiful destinations, Caledonian Sleeper trains run six nights a week in both directions, reaching 48 stations, 43 in Scotland.



Welcome to Caledonian Sleeper

I'm really proud to introduce you to Caledonian Sleeper. With a background in aviation, I'm no stranger to the hassle that can be associated with travel. The early alarm followed by the bleary-eyed dash to the airport in the morning hours before your flight leaves. The long queues in security, not to mention on the tarmac and even when you eventually land, you're usually miles from where you need to be. It's a habit so many of us have become used to, but habits are meant to be broken.

For over 145 years the Caledonian Sleeper has been an iconic means of travel between London and Scotland. Since becoming the guardians of the service in 2015, we at Serco have passionately focused on bringing a touch of magic back to travel. From doing everything we can to ensure you get a good night's sleep, to showcasing the best of Scotland when it comes to food and drink, and establishing a dedicated Guest Experience team, we are committed to providing the best possible experience for our guests.

Fantastic progress has been made – and you don't have to take my word for it – amongst others, Lonely Planet has highlighted our service as one of the Super Sleeper Trains, describing it as “an escape – an overnight teleport from the hubbub to the Highlands.”

Our new fleet of trains, which have been five years in the making, have been entirely designed with all of our guests in mind and they will take the timeless experience we offer to a whole new level. For the first time, we will have en suite rooms, giving our guests the option to have their own private facilities and enjoy a hot shower in the morning.

The introduction of our new trains marks a magical new chapter in travel – and we hope to welcome you on board someday soon to experience the 'Journey of a Night Time'.



Ryan Flaherty,
Managing Director, Caledonian Sleeper





A Caledonian Commute – Using the Caledonian Sleeper for Business Travel

For many business travellers, Caledonian Sleeper is a home away from home. We have a growing band of Caledonian Sleeper converts who believe it is the best way to travel between London and Scotland and with good reason.

Replace the hassle – here's why it makes sense to commute with Caledonian Sleeper:

- **Relax and unwind.** Avoid the hassle of flying. Our relaxed boarding process means that you don't need to arrive hours before departure, but if you do you can unwind in one of our station lounges. Once on board catch-up on emails or grab a night cap in our Club Car
- **Direct centre to centre travel** - no airport transfers
- **Financial Sense.** A ticket on the Caledonian Sleeper combines your transport and accommodation cost
- **Maximise your destination time.** Caledonian Sleeper allows you to make early meetings and late functions
- **Stay Connected.** Free on board WiFi available throughout the train

In focus: Kissing with Confidence, Glasgow-based training company

"We work with clients across a range of sectors, with many being in the centre of London, meaning that most weeks involve a trip to the city. Being in the business of networking and training, after a full day in London I often attend an event which goes on until later in the evening. I'm able to enjoy a relaxing evening in the city before heading to Euston to catch Caledonian Sleeper back home around 11pm. This suits me perfectly as not only can I stay in London to finish up at an event but I can get on board and enjoy a good night's sleep in a comfortable bed at decent time. With the train arriving into Glasgow Central around 7:30am the next morning, I'm able to grab some breakfast and be back in my own office for before 9am, ready to start the day relaxed and refreshed. It's the ideal solution for travelling from the centre of one city to another whilst making the most of my day."

"With the train arriving into Glasgow Central around 7:30am the next morning, I'm able to grab some breakfast and be back in my own office for before 9am, ready to start the day relaxed and refreshed."

The Smartest Choice between London and Scotland – The Caledonian Sleeper for Travel Trade

For nearly 150 years, the Caledonian Sleeper is recognised as one of the great Sleeper train journeys and is regularly listed on the world's best railway adventures. Our service has proven popular with travellers from across the globe looking to add a sense of magic to their UK adventure.

Transferring with Caledonian Sleeper allows:

- **Direct and Convenient way to travel.** We travel between the centre of London and the heart of 43 Scottish destinations, from major city centres to the most rural of locations across Scotland
- **Relaxed and refreshing travel.** Forget about the hassle of airport queues. No need to arrive hours before departure time – though if you do, unwind in one of our Station Lounges
- **Dedicated Guest Experience Team.** We have talented and experienced staff to look after guests at every stage of their journey with us. Our Guest Ambassadors, based in the heart of the Scottish Highlands, are available by phone or email for pre and post trip queries. Our On Board Hosts are also on hand throughout the journey to provide support and assistance on everything from check in and room service, to suggesting their favourite things to see and do in Scotland and London
- **No excess fees for luggage.** Our rooms have been designed with ample storage space plus we have an extra lockable storage area and space for bikes
- **Highly competitive Travel Trade rates available to book 12 months in advance.** Giving you a win-win combination of helping you to save costs by cutting out hotel, baggage and taxi fees, and at the same time being able to add an attractive experience for your customers

In focus: McKinlay Kidd, tailor-made holidays

“As an award-winning tour operator specialising in tailormade travel, we seek out partners who match our ethos for high quality and excellent customer service. Travel is increasingly about experiences and Caledonian Sleeper offers such in abundance – there's no greater contrast than departing the late-night hustle and bustle of London only to arrive the next morning in the stark wilderness of the Scottish Highlands.

Such a journey is a real thrill for our customers, who also enjoy the service and facilities on board. What's more, it

leaves them with extra time to explore Scotland, getting under the skin of Edinburgh or Glasgow or seeking out remote hidden gems further north. We've worked with Caledonian Sleeper for a number of years now and look forward to developing and growing our partnership. We particularly believe that the new rolling stock featuring Club class and en-suite facilities will open up more exciting opportunities for us and our discerning customers.”

“We seek out partners who match our ethos for high quality and excellent customer service.”

Food and Drink

As a symbol of Scotland, it is only right that Caledonian Sleeper showcases the very best produce that the country has to offer. We are proudly committed to using fresh produce with traceable provenance and we have made it our mission to take our guests on a culinary tour of Scotland, from classic dishes to contemporary delights.

Our seasonal menus are constantly evolving and whether it is a classic plate of haggis, neeps and tatties, a Scottish cheeseboard or a lighter snack, there is something to suit all appetites and tastes. We have an extensive drinks menu too, including a wide range of whiskies, craft gins, wines and beers. Of course, if you'd prefer something softer then you'll also be well catered for.

In the morning we want you to leave the Caledonian Sleeper refreshed and having enjoyed a delicious start to the day. From a traditional full Highland breakfast to local smoked salmon or even just a bowl of porridge, we'll make sure you're fuelled and ready to go.

You don't even have to be in the Club Car to enjoy our food and drink offering. We offer room service if you'd prefer, and we also offer a range of options to guests in our Comfort Seats.





Club Car

At the heart of our new trains is the Club Car – a place for our guests to unwind ahead of a good night's sleep.

Featuring interiors from renowned Edinburgh-based designer Ian Smith, the Club Car evokes the spirit of Scotland and creates an atmosphere that is both convivial and relaxing... while still catering for the needs of a modern traveller.

Available to guests staying in one of our rooms, it is the perfect spot to either relax with a late-night drink, enjoy some of our delicious Scottish

produce or to work on your big presentation – made possible by our free on board WiFi.

We know that every guest is different; that's why we've designed a range of seating options. If you want to speak to a companion or another guest, you can do so easily. Or if you want a little peace and quiet, you have space to work or read, or even better just immerse yourself in the stunning scenery as you travel in style.



Wake Up Refreshed

At Caledonian Sleeper, we have taken every step possible to ensure you get a great night's sleep – including working with sleep experts to develop the design.

As most people know, it's impossible to sleep well without a quality mattress. That's why we've worked so closely with Aberdeen-based Glencraft, who craft every single one of the mattresses on board by hand. Their use of natural products helps to keep you cool in the summer and warm in the winter, while giving maximum support to your neck and back.

Every guest travelling with us will also receive their very own Sleep Kit, which includes an eye mask and ear plugs; and for those in either the Club Room or a Caledonian Double, you will also find a specially-developed pillow spray which will help you drift off to the land of nod.





Caledonian Double

The most exclusive rooms in rail are perfect for those looking for the ultimate travel experience. Luxury is at the very heart of our Caledonian Double rooms. In addition to your own en-suite toilet and shower, you'll be able to drift off in blissful comfort in one of our double beds. Our premium mattresses are truly fit for a King or Queen as manufacturer Glencraft have been serving four generations of the Royal Family – with their mattresses still found in Royal residences today, not to mention a host of five-star hotels.

Our Caledonian Doubles offer:

- Spacious double bed
- Luxury handcrafted Glencraft mattress
- En-suite toilet and shower
- Luxury souvenir amenity bag containing full size Scottish toiletries
- Multiple charging points
- Secure keycard entry system
- In-room temperature and dimmer controls for lighting
- Priority access to Club Car, with advance table reservations available
- Room service available
- Guest Lounge access at selected stations
- Free WiFi access

Club Room

The Club Room is perfectly suited for convenient travelling. With its own en-suite, the Club room allows you to freshen up in the comfort of your own room. Available either for Solo or Shared use, every detail has been thought of to ensure an affordable and truly comfortable journey.

Our Club Rooms offer:

- Spacious single accommodation with the option of deploying a comfortable upper bunk bed
- Handcrafted Scottish mattress from Glencraft
- En-suite toilet and shower
- Complimentary sleep pack including Scottish toiletries
- Multiple charging points
- Secure keycard entry system
- In-room temperature and dimmer controls for lighting
- Priority access to Club Car
- Room service available
- Free WiFi access





Classic Room

Our Classic Room is exactly that – a classic. Setting a new standard for rail travel, our Classic Room offers a true Caledonian Sleeper experience. Available for either solo or shared use, it comes with handcrafted mattresses designed to ensure the best sleep possible.

Our Classic Rooms offer:

- Twin bunk-bed accommodation
- Handcrafted Scottish mattress from Glencraft
- Interconnecting rooms available, suitable for families and groups
- In-room sink to freshen up
- Multiple charging points
- Keycard entry system
- In-room temperature and dimmer controls for lighting
- In-room service button
- Free WiFi access
- Option to add breakfast (additional charge)





Comfort Seats

Economical and stylish, our Comfort Seats offer a truly relaxing way to travel between London and Scotland. Recline in your chair, drift off and wake up refreshed and ready to take on the day. For those who want to work into the wee hours, our Comfort Seats will help keep you connected, with multiple charging points, internet access and a reading light. Our seats have been specially designed to recline without impacting other guests and you'll be able to enjoy delicious dishes with a range of food and drink served at your seat.

Our Seated Car offers:

- Specially-designed comfort seats
- Free WiFi access
- Secure lockers for every guest
- Multiple charging points
- Range of food and drink options





Accessible Rooms

Accessibility is embedded in everything we do, with our new Accessible Rooms created to give you peace of mind while ensuring a complete Caledonian Sleeper experience. Comfort is assured, with our rooms boasting a premium mattress from Glencraft – holders of a Royal Warrant. That means you can sleep like a King or Queen, as Glencraft's luxurious mattresses have been serving the Royal Family for four generations.

You can choose between the Accessible Double, which comes with a double bed, and the Accessible Classic, which features two single beds in bunk-bed configuration.

Our Accessible Rooms offer:

- Double bed or two single bunk-beds
- Luxury handcrafted Glencraft mattresses
- In-room lowered sink
- Large floor space to accommodate wheelchair turning circles
- Two emergency alarms
- Station assistance
- Complimentary sleep pack including Scottish toiletries
- Multiple charging points
- Secure keycard entry system
- In-room temperature and dimmer controls for lighting
- Room service available
- In-room table
- Priority access to Club Car, with accessible tables available (Accessible Double only)
- Station Guest Lounge access with accessible showers *at selected stations
- Free WiFi access

Our People

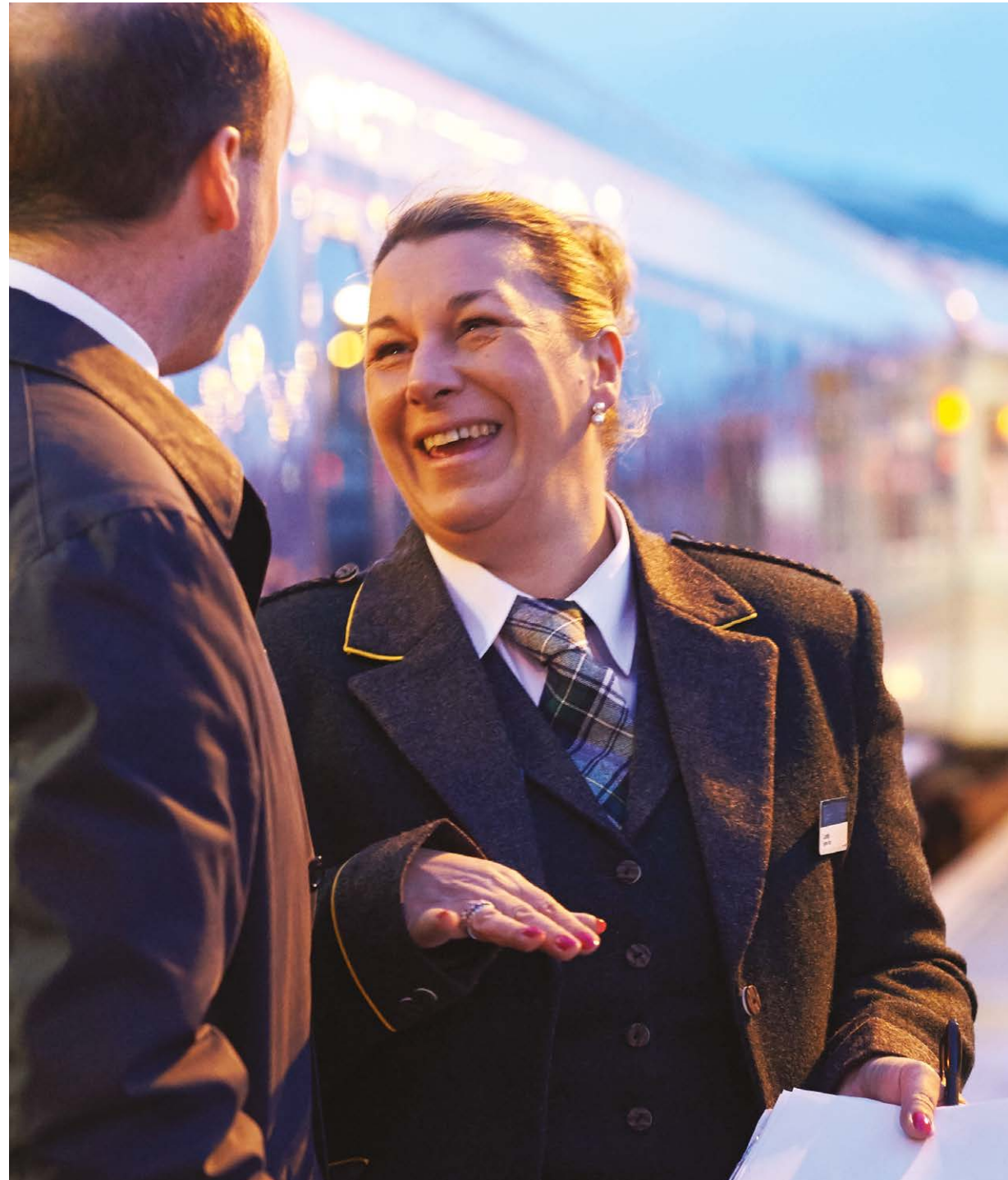
At Caledonian Sleeper, we pride ourselves in being about far more than getting you from A to B. While we have done everything we can to ensure our rooms are of the highest standard and our food is sourced from the best local producers, we know that sometimes, it's the personal touch that makes the biggest difference.

That's why we've taken so much care in ensuring that we have the very best people for Caledonian Sleeper. Our on board hosts embody our service ethos and will do everything to deliver a magical experience.

When you step onto the platform and prepare to board the train, you will be warmly greeted by one of our hosts who will ensure a smooth check-in. If it's your first time, they'll talk you through the service and make sure that you're fully aware of all the on board features and benefits of travelling with Caledonian Sleeper.

All of our hosts are World Host trained and, with a low staff-to-guest ratio, you can rest assured that a helping hand is never far away.

That quality of care extends beyond the train itself. At our Guest Service Centre in Inverness – the Capital of the Highlands – we have a dedicated team of Guest Ambassadors. They will be your port of call should you wish to make a booking over the phone or have any queries about travelling with Caledonian Sleeper.





Guest Lounges

Your journey starts before you board our train – which is why we have worked with interior designer, Ian Smith, to create lounges at our major stations across Scotland. That means that you can enjoy the famous Caledonian Sleeper hospitality before you even depart and also upon arrival.

Our own Guest Lounges all have accessible shower and toilet facilities, while Caledonian Sleeper hosts will be on hand to serve drinks and snacks to guests ahead of and after their journey.

Providing a relaxed atmosphere, you will be able to speak to our hosts about your journey and they will help you get the very most out of your travel experience.

We operate our own Guest Lounges at the following stations:

- Dundee
- Fort William
- Inverness
- Leuchars
- Perth
- Stirling

We also have access to First Class Lounges in London Euston, Edinburgh Waverley, Glasgow Central and Aberdeen.





CALEDONIAN SLEEPER

Book now

Sleeper.scot

UK : 0330 060 0500*

International : +44 141 555 0888**

* Calls are charged at the standard local rate

** Calls from abroad will be charged at the network provider rates

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